



Accessibility of Paleis Het Loo for the disabled

We would like to draw the attention of disabled visitors to a number of matters to ensure that you enjoy your visit to Paleis Het Loo as much as possible.

- The distances in the palace and the grounds are long; we would advise you to set aside plenty of time for your visit to the museum and if possible to choose a relatively quiet day. On national holidays the museum is often crowded.
- The quietest days on the whole are Tuesdays and Fridays, and the mornings.
- Paleis Het Loo is accessible to wheelchairs and rollators but the limitations of the 300-year-old building and the presence of gravel paths in the gardens unfortunately mean that the site is not always wheelchair friendly.
- Paleis Het Loo is a building with a rich history. The opportunities for placing lifts are limited and the corridors in the seventeenth century palace are very narrow.
- There are two lifts in the main building.
- If you need help with the lift please inform the attendant who checks the tickets.
- Practically all the rooms can be accessed by disabled visitors with the exception of the uppermost storey of the east wing which houses the Museum of the Chancery of the Netherlands Orders and the Chapel
- The garden paths are made of gravel and this may pose a problem depending on the type of wheelchair or rollator.
- The temporary exhibitions are accessible by wheelchair.
- The restaurants of Paleis Het Loo and the film room are also accessible. The toilet facilities include provisions for the disabled.
- Unfortunately it is not possible to accommodate disabled visitors during the regular tours of the palace and garden.
- Visitors can reserve a talk which is given at a fixed point in the garden as an alternative to a tour of the grounds and garden.
- An audio tour is an option as an alternative to the regular guided tour of the palace. You make a chronological tour through the palace interiors with headphones on. The tour is available in Dutch, English, German and French. In addition there is special children's tour, in Dutch only. The tour takes about 60-90 minutes.
- You can see an introductory film in the film room of Paleis Het Loo; it plays continuously and lasts about 30 minutes. The film comprises short fragments accompanied by an historical account of the palace's origins and is a good introduction to your visit to the palace. The film room has space for about 40 people including a maximum of 10 wheelchair users.
- Admission is free for those accompanying disabled visitors.
- Disabled parking is available in the general car park of Paleis Het Loo on Amersfoortseweg.
- The ticket offices at the main entrance are about ten minutes' walk away from the ticket check at the palace entrance.
- Guide dogs are allowed.
- Wheelchairs are available at the ticket office on displaying an identity document. They cannot be reserved unfortunately.
- Visitors who walk with difficulty can alight and embark in front of the barrier at the side entrance to the palace on Loseweg. Vehicles are not allowed to enter the grounds. From the barrier it is a short distance to the ticket check. You must have bought the tickets beforehand at the ticket office on the Amersfoortseweg. Please park in the car park at the main entrance to Paleis Het Loo on the Amersfoortseweg.

We hope you enjoy your visit to Paleis Het Loo!

Subject to changes

2010-04

Information: PR & Marketing tel. 055-5772448 (during office hours), fax 055-5772408, www.paleishetloo.nl Postal address: Koninklijk Park 1, 7315 JA Apeldoorn. Entrance: via the car park Amersfoortseweg, Apeldoorn.
Opening times: The palace and gardens are open all year round from Tuesday to Sunday inclusive from 10 am to 5 pm. Closed on Mondays unless a public holiday. Closed on New Year's Day. How to get there: A1 and A50 take the Paleis Het Loo exit and follow the ANWB signs. Sat. nav. address: Amersfoortseweg, 7313 AA. Public transport: Apeldoorn Station, bus no. 102, Paleis Het Loo stop; bus no. 5 (Berg en Bos), 10 (Kerschoten) and 96 (Vaassen), Gedenknaald stop.